

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2011

Date filed: February 28, 2011

Name of company covered by this certification: International Communication Services, Inc.

Form 499 Filer ID: 817892

Name of signatory: Rita Prater

Title of signatory: CEO

I, Rita Prater, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules .

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI , and what steps companies are taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed *Rita Prater*

Rita Prater, CEO  
International Communication Services, Inc.  
1076 Antioch Road  
Fayetteville, GA 30215  
770-460-0201  
770-4605249 fax

Signed Original has been Submitted by overnight Mail.

International Communication Services, Inc.  
1076 Antioch Road  
Fayetteville, GA 30215  
770-460-0201

January 1, 2011

## Customer Proprietary Network Information

1. International Communication Services, Inc., (the “Company”) has established policies and procedures to comply with the Federal Communications Commission’s (FCC) rules regarding the use, disclosure, and access of Customer Proprietary Network Information and Other Customer Information. The company ICS is compliant with the FCC’s customer proprietary network information (CPNI) rules.
2. The Company does not disclose CPNI or permit access to such CPNI to any third parties other than as necessary to provide service. The Company uses CPNI for the limited purposes of initiating, rendering, billing and collecting for telecommunications services and may use CPNI, if necessary, to protect its property rights.
3. All customer service issues, customer account information, customer account number, telephone number or billing amounts are kept proprietary. are not released, sold or otherwise made public to any outside person(s), company, institution or entity.
4. The Company does not sell or market any customer information in any form.
5. Customer complaints may be presented to the Company within 30 days of event for review and shall be addressed within 30 business days of date of receipt.